

8-22-05

JN 3627

ATTORNEY DOCKET NO: SSM-9

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Jochen KAPPEL et al.)
 Serial No: 09/819,446)
 Filed: March 28, 2001)
 Confirmation No: 2724)
 Title: CUSTOMER CARE AND BILLING SYSTEM)

Group Art Unit: 3627
 Examiner: L. Jasmin
 Our Client ID: 22827
 Our Account No: 04-1403



Commissioner for Patents
 Post Office Box 1450
 Alexandria, VA 22313-1450

RESPONSE IN ACCORDANCE WITH 37 C.F.R. §1.111

This is a response/amendment/letter in the above-identified application and includes the herewith attachment of same date and subject which is incorporated hereto by reference and the signature below is to be treated as the signature to the attachment in absence of a signature thereto.

Fee requirements (if any) have been calculated as shown below:

Claims remaining after amendment	Highest number previously paid for	Present Extra	Additional Fee
Total Effective Claims 20 minus 20 =		X \$50 =	\$
Independent Claims 1 minus 3 =		x \$200 =	\$
If amendment enters <u>proper</u> multiple dependent claim(s) into this application for <u>first</u> time, add \$290.00 (per application)			\$
Since Official Action set an <u>original</u> due date of <u>08/19/2005</u> , PETITION is hereby made for an extension to cover the date this response is filed for which the requisite fee is enclosed (1 month \$120; 2 months \$450; 3 months \$1,020; 4 months \$1590, 5 months \$2,160)			\$
If Terminal Disclaimer enclosed, add Rule 20(d) Official Fee (\$110.00)			\$
SUBTOTAL:			\$
If "small entity" verified statement filed <input type="checkbox"/> previously, <input type="checkbox"/> herewith, enter one-half (1/2) of subtotal and <u>subtract</u>			\$
TOTAL:			\$ -0-
Other: _____			\$

TOTAL FEE ENCLOSED: \$ -0-

The Commissioner is hereby authorized to charge any fee specifically authorized hereafter, or any fees in addition to the fee(s) filed, or asserted to be filed, or which should have been filed herewith or concerning any paper filed hereafter, and which may be required under Rules 16-18 (deficiency only) now or hereafter relative to this application and the resulting official document under Rule 20, or credit any overpayment, to our Account No. shown in the heading hereof for which purpose a duplicate copy of this sheet is attached. This statement does not authorize charge of the issue fee in this case.

ADDRESS:
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DORITY & MANNING
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By: RICHARD M. MOOSE Reg. No: 31,226 Date: 08/19/05
 Signature: *Richard M. Moose*

"Express Mail" - Mailing Label Number EV600645064US
 Date of Deposit August 19, 2005

I hereby certify that this paper, papers attached hereto, and/or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450

CHRISTINE P. STANFIELD

Typed or printed name of person mailing paper or fee)

Christine P. Stanfield
 (Signature of person mailing paper or fee)



ATTORNEY DOCKET NO.: SSM-9 (formerly 51207-1070)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Jochen Kappel et al.) Examiner: Lynda C. Jasmin
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RESPONSE IN ACCORDANCE WITH 37 C.F.R. §1.111

Commissioner of Patents
U.S. Patent and Trademark Office
Post Office Box 1450
Alexandria, VA 22313-1450

Honorable Commissioner:

Pursuant to 37 C.F.R. §1.111(a) and in response to the Office Action of May 19, 2005, Applicants respectfully request reconsideration and allowance of the subject application, based on the remarks set forth herein. In accordance with 37 C.F.R. §1.121, the present response includes a REMARKS section that begins on the following page.